

WebEx User Guidelines:

ITI makes every effort to ensure that you have the best user experience while accessing our online seminars. ITI uses WebEx for all live seminars and some recorded seminars. WebEx constantly monitors service and network performance, and continually enhances its infrastructure to keep WebEx meeting services highly available and reliable.

Test Meeting

To test WebEx on your PC – click [here](#) and follow the onscreen instructions.

Some of the factors that affect performance are the following:

- The performance of your Internet service provider
 - You can run a speed test at <http://www.speedtest.net> –
 - Download speed should be a minimum of 500 Kbps
- Overall Internet traffic on your routed connection to the WebEx server.
 - Note: If you are on a wireless network, performance may be affected.
- Performance of firewall and proxy servers, if your computer is behind a company firewall.

System Requirements:

For Windows 2000, 2003 and Vista

- Internet Explorer 6/7/8
- Firefox 2/3/3.5
- Chrome 3
- JavaScript and cookies enabled
- Recommend ActiveX be enabled for Internet Explorer
- Intel or AMD processor (1GHz or faster)
- At least 512 MB RAM (at least 2 GB RAM for Vista)
- Remote Access, Presentation Studio and Productivity tools not supported in 64-bit Vista
- Netbooks running Windows XP also supported

All other systems, check [here](#)